QUALITY POLICY

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PURPOSE

NRG Industrial is committed to delivering quality outcomes with the objective of minimising rework and errors through effective systems and continuous improvement.

APPLICATION

This policy applies to all operations of NRG Industrial in delivering electrical contracting and labour hire services to mining, industrial, and renewable energy sectors.

SCOPE

NRG Industrial is committed to:

- Delivering services that meet or exceed customer expectations
- Complying with all applicable legal, regulatory, and contractual requirements
- Maintaining a Quality Management System aligned with ISO 9001 standards
- Establishing and reviewing measurable quality objectives and targets
- Monitoring performance, including customer feedback, to drive improvement
- Continually improving processes to enhance efficiency, competitiveness, and business sustainability
- Ensuring leadership commitment and accountability for the effectiveness of the Quality Management System

This policy is communicated to our employees via the Company Induction and is displayed at NRG Industrial offices.

The Quality Management System and associated policies are endorsed by the Directors of NRG Industrial and reviewed regularly to ensure ongoing suitability and effectiveness as our organisation evolves.



Maverick Dale

Managing Director

NRG Industrial Pty Ltd

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